

2015 Annual Report

A YEAR IN REVIEW



Port Moody Police Department

Public Safety Building

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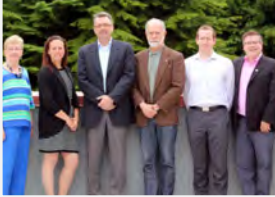
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Integrity Courage Trust Respect



MESSAGE FROM the POLICE BOARD



Mayor Mike Clay, Chair

R. Rawnsley, J. Jackson, T. Hawes, R. Simons, P. Schmidt, M. Clay - not pictured L. Zille

If ever there was a year that exemplifies that we live in a time of change, 2015 was that year for the Port Moody Police Department and Port Moody Police Board. We had many retirements, recruitments, promotions, and re-organization. We had to say goodbye to some excellent and valuable employees, but we've also welcomed some outstanding new officers who have eagerly joined this department with a reputation for excellence. After serving his six year maximum term on the Police Board, Robert Simons left the Police Board. We thank Robert for his contribution to the Board and wish him well, and we welcome Leah Zille as a new provincial appointee to the Police Board.

Our community, region and province continue to grow and evolve, and the nature of policing, and the challenges we face, continues to change. Technology is playing an ever bigger role in both crime and crime solving. We continue to strengthen our relationships with our partner police agencies through integrated teams, improving our response to criminal activities which are increasingly mobile and regional in nature.

The Police Board has worked tirelessly through the year to review and update our policies and processes, providing a strong foundation for the department to respond to changing and emerging trends. The Department provides the highest level of safety to residents, and the Police Board is dedicated to ensuring the necessary staff, training, technology, and resources are in place to meet our objectives for protection, and our 'no call too small' response policy.

Looking forward, the Police Board is excited about what lies ahead, as we move to update the Department's strategic plan, including initiatives related to the introduction of Skytrain, and the recruitment of a new Chief Constable, as Chief Rattenbury has announced his intent to retire in early 2017.

The Police Board appreciates the exceptional and dedicated men and women of the Port Moody Police Department, and knows that we will continue working together to ensure the community has the most professional, efficient, and effective police force.

MESSAGE FROM the CHIEF CONSTABLE



Chris Rattenbury, Chief Constable

On behalf of Port Moody Police Department (PMPD) staff, I am pleased to present our 2015 annual report. This year, we continued to work hard to provide a quality service to citizens by not only concentrating our efforts on community safety but, also, community wellness. Although we did not manage to staff our full-time mental health officer position in 2015 due to staffing issues, our front-line staff were fully committed to supporting people who faced a mental crisis. Mental health calls continue to be a challenge for us; in 2015, we saw a 76% increase from 2014. Our goal is to fill our mental health officer position in January 2016.



Although the Evergreen Line will open in late 2016, we began discussions with our counterparts at Coquitlam RCMP and South Coast BC Transportation Authority (Transit Police) on its impact to our communities because it was our desire to address any concerns early, so that proper planning could take place to strengthen citizen safety. It was agreed that a collaborative effort would be required to police the line in both a proactive and reactive fashion. Media announcements and PMPD staff training for the sky train line will begin in 2016.

Our goal of reducing property crime by 10 percent was not successful; in fact, we saw an increase of 10 percent. This was primarily due to the increase in crime associated with motor vehicles. However, on a positive note, our residential break and enter incidents reduced by 12 percent. We continue to address property crime diligently and through our intelligence-led policing, re-allocation of resources, and community partnerships, we hope to turn this problem around. The overall crime rate in Port Moody, though, indicates that it is a very safe place to live and we are very proud of this fact.

A handwritten signature in black ink, likely belonging to Chris Rattenbury.



OPERATIONS

Inspector Ken MacDonald

Striving to provide a *rapid response* to all calls for service, whether big or small, has shaped our *brand* of policing for as long as we can remember. The strong support we received from our community in 2015 has certainly reinforced our long-term commitment to our *brand*. As we move forward, influencing the quality of life in Port Moody by delivering exceptional police services will remain a primary focus for our Department.

Recommendations from our *Municipal Services Assessment* report spurred a number of significant changes to our Department in 2015. For instance, a new organizational structure was introduced to establish three distinct but interconnected Divisions (Patrol, Operational Support, and Administrative Services) to optimize efficiency and effectiveness in our day to day operations. Each Division houses a variety of Sections or Units with clear reporting lines to ensure accountability for all of our organizational resources.

We recognize a healthy and sustainable Patrol Division is essential for maintaining a high standard of service to our community. So in 2015 we focussed a great deal of effort toward stabilizing our front line. This included the hiring of seven new members to fill existing vacancies, backfilling short-term staffing deficits on the patrol watches with members from specialty sections, adjusting staffing requirements on weekend shifts to allow more access to quality time off, and introducing a new shift model that provides better work/life balance.



OPERATIONS



2015 also brought the inception of our *Community Services Section* (CSS). CSS took shape by blending existing resources with a common purpose (i.e., responding to needs of vulnerable persons). Positions within CSS include the Community Relations Officer, Youth Liaison Officer, Mental Health Officer, and Victim Services Coordinator. Housing these specialists under one section provides superior mobilization, coverage, and built-in support for each position. Moreover, pooling existing resources allows for a broadened mandate that now includes oversight of domestic violence investigations, victim and witness management for court cases, risk and threat assessments, and safety plans.

No doubt this year represented significant change in the structure of our operations. As an organization committed to continuous improvement, we embrace change because it allows us to adapt to increased demands for services and optimizes performance.

We believe our people are one of our community's greatest assets. In 2016 we'll continue to look for better ways to support and strengthen our people so we can maintain the exceptional level of service our community has come to expect.





FINANCIAL SUMMARY

FINANCIAL SUMMARY	2014	2015	% Change
Budget	9,321,794	9,585,889	2.8%
Cost	9,242,006	9,029,803	-2.3%
UNDERBUDGET	*\$79,788	\$556,086*	

*Primarily vacant positions

AUTHORIZED STRENGTH	2014	2015	% CHANGE
PMPD Sworn	51	51	0%
PMPD Civilian Members	19 FTE*	19 FTE*	0%
TOTAL POSITIONS	70	70	0%

*FTE= Full Time Equivalent



2015 POLICE OPERATIONS

- Salaries: **\$7,716,934**
- Non-Salary expenses/
vehicle expenses:
\$1,312,869

CRIME STATISTICS



The following crime statistics have been extracted from the PRIME-BC databank; the coding conforms to the Uniform Crime Reporting (UCR) rules.

The following table summarizes crime categories and compares them with the previous year.

CATEGORY	2015	2014	CHANGE
Total Violent Criminal Code Violations	121	119	+1%
Attempted Murder/Murder	0	0	
Assault Level 1, 2 & 3	51	71	
Assault Police Officer	4	1	
Robbery with Firearm	4	1	
Robbery with Weapon	3	4	
Robbery – Other	2	1	
Extortion	3	2	
Criminal Harassment	4	9	
Harassing Communication	13	5	
Sexual Assaults	7	4	
Total Property Crime Violations	902	808	+10%
Break and Enter – Residence	44	50	
Break and Enter – Business	27	13	
Break and Enter – Other	7	25	
Theft from Auto over \$5,000	5	1	
Theft from Auto Under \$5,000	312	217	
Theft of Motor Vehicle (auto/truck/other)	31	21	
Fraud – All	74	56	
Mischief	163	164	
Total other Criminal Code Violations	142	117	+18%
Weapon Possession	12	20	
Total Criminal Code Traffic Violations	81	107	-24%
Total Federal Statute Violations (Including Drug Offences)	137	162	-15%



MAJOR CRIME SECTION

Staff Sergeant Rod Arruda

PLAINCLOTHES SECTION

In 2015, the Plainclothes Section underwent some organizational changes, some of which were: the reduction of the Professional Standards Section to one sergeant; the addition of one sergeant to the Major Crime Section filling a long term vacancy; the reduction of the Youth Services Section to one constable; the creation of the Community Services Section, which includes a sergeant and two constables. Remaining constant this year are the four Major Crime Section detectives.

MAJOR CRIME SECTION

The Major Crime Section's primary mandate is to deal with the most serious of investigations and conduct follow-up on serious or complex investigations utilizing a myriad of investigational techniques to solve crime such as, forensics, video surveillance, undercover operations, DNA analysis, search warrants, as well as traditional methods of interviews and statements.

A few MCS Highlights for 2015:

On November 4, 2015, an employee of Subway on St Johns Street reported having been robbed at gunpoint by an unknown male. On November 30, 2015, Police received a report of a robbery by a male brandishing a firearm at Jakes Beer and Wine Store which was also robbed. On December 3, 2015, a panic alarm was received from the same Subway on St Johns Street. The employee advised that another robbery had occurred by the same male from November 4, 2015, again with a firearm. An extensive investigation was commenced, and through collaboration with various other police agencies, it was determined that the same male (and female) was responsible for all robberies. The male and female were identified, and the male was charged with Port Moody's three robberies, as well as a multitude of charges from other jurisdictions. He remains in custody. PMPD arrested this suspect approximately two blocks from the Jake's Beer and Wine Store and investigators believe he was en route to rob it again. Over 14 robberies were solved.

In November, 2015, a young female attended the Port Moody Police Department with her parents. They reported that their daughter, 14 years of age, had been abducted while leaving her Port Moody school earlier that day, but had been released some 90 minutes later, unharmed and unmolested. A massive investigation ensued during which contact was made with multiple agencies, and CCTV surveillance footage and traffic cam video were seized throughout the Coquitlam area. A forensic composite artist was brought in, and the female provided adequate description of one of her abductors to form a composite drawing. After an intensive 7-day investigation, it was determined via CCTV footage that the abduction was false. The young female has since been charged with Public Mischief.

MAJOR CRIME SECTION



PROFESSIONAL STANDARDS

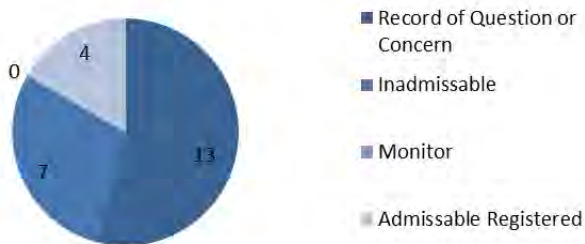
The Professional Standards Section, under the supervision of the Staff Sergeant of the Major Crime Section, is an independent section within the Port Moody Police Department established to investigate allegations of police misconduct. It is staffed by an experienced officer with specialized training in the handling of citizen issues, complaints, and police discipline. In accordance with the *Police Act* the Office of the Police Complaint Commissioner (OPCC) has final authority over all police complaint investigations.

The Port Moody Police Department received 24 complaints in 2015

Registered Complaint: A complaint made by a person directly affected, a witness, a person acting on a Complainant's behalf, or a third party. A complaint containing an identifiable allegation of Misconduct as defined by section 77, made within the time allowed (1 year), that is not frivolous or vexatious.

Record of Question or Concern from the Public: A written or oral report by a citizen that raises a question or concern about the conduct of a member, but does not result in the making and registering of a complaint under section 78.

Complaints Investigated in 2015



Admissibility of Complaints: The Police Complaint Commissioner determines whether a complaint is admissible or inadmissible. A complaint or part of a complaint is deemed admissible if the conduct alleged would, if substantiated, constitute misconduct by the member.



FORENSIC IDENTIFICATION SECTION

Constable Will Franz and Constable Jody Chan

The Forensic Identification section (F.I.S.), consists of two constables. The responsibilities include crime scene and exhibit examination, and other forensic duties. Forensic evidence collected by F.I.S. includes fingerprints, photographs, DNA, hair/fiber, and any other exhibits deemed pertinent to the file by the investigator.

IN 2015, Port Moody police F.I.S. services were used in 313 files. 169 forensic examinations of crime scenes and exhibits from scenes were conducted by the section, developing fingerprints in 15 investigations, resulting in the identification of 4 criminals.

- FIS personnel took approximately 7577 photos during investigations and social photography in 2015.

Along with the FIS photos, the PMPD FIS section processed 3311 photos taken by PMPD members. As well as conducting crime scene examinations in 2015, F.I.S. members:

- Created 8 photo line ups for investigators.
- Executed several DNA orders on convicted offenders for the national DNA data bank (primarily executed by the BC Sheriffs)
- Assisted C.P. Police with examination of multiple exhibits retrieved from their crime scenes.
- Applied for fingerprint warrants for 7 individuals.
- Prepared/numbered 1204 photographs for court.
- Utilized the RCMP Forensic Laboratories for DNA cases and trace element cases for 6 files totaling 14 DNA examinations. One of the six files included 3 weapons examinations. 4 separate files, firearms only, required 11 firearm examinations.
- Implemented the new booking and fingerprint system, INTELLIBOOK
- Implemented a new fingerprint system for civilians, INTELLISCREEN
- Implemented a new web based crime scene fingerprint search system managed by the RCMP at Green Timbers.
- Attended squad briefings and provided investigational techniques to guide members in their investigative path utilizing forensic capabilities.
- Revamped the electronic Identification unit data base.

IN OUR COMMUNITY





TRAINING & RECRUITMENT

Sergeant Jennifer McCarron

TRAINING SECTION

In 2015, the Training Section coordinated the delivery of the following 8-hour “Training Days” for all members, as contemplated by the Collective Agreement:

1. Pistol and Long Gun Qualification
2. Multi-Topic Training (Bus Interdiction, K9, Crowd Control)
3. Pistol Skills
4. Legal Update/National Weapons Support Team

In addition, multiple recertification sessions were held for secondary weapons including conducted energy weapons and beanbag shotgun. Most employees were recertified in AED/CPR and all members completed an online Crisis Intervention and De-Escalation Course.

Overall, PMPD employees occupied 129 seats on external courses/conferences and took 128 online courses through Canadian Police Knowledge Network.

RECRUITING SECTION

In 2015, the Recruiting Section processed numerous employment applications to various stages of the ten-step selection process, culminating in the hiring of two serving police officers and four new recruits

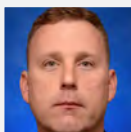
INFORMATON and PRIVACY SECTION

In 2015, the Information and Privacy Section responded to over 291 requests for information, including requests from citizens, government agencies, insurance companies, and law firms. The section also performed a disclosure/legal liaison function with respect to civil litigation. Countless other routine requests were handled by our records staff without section involvement.

PERSONNEL



RECRUITS



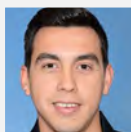
Cst. George Hunter
sworn in
23 March 2015



Cst. Doug Riley
sworn in
27 April 2015



Cst. Samantha Balakrishnan
and **Cst. Keegan Ayre** sworn
in 20 April 2015.



Cst. Ricardo Kuipers and
Cst. Thomas Queenan sworn
in 09 September 2015.



RETIREMENTS



Andy Richards
Deputy Chief Constable
Retired 04 June 2015



Gerry Williams
IT Technologist
Retired October 2015



Dave Wynes
Staff Sergeant
Retired 30 June 2015



TRAFFIC

Due to the need to fill staffing shortages in the Patrol Division, the Traffic Services position was vacant for the better part of 2015. However, all core responsibilities of the section were temporarily assumed by Patrol Division resources. This included the coordination of various road safety campaigns and initiatives such as CounterAttack, distracted driver enforcement, special event traffic control and maintenance of traffic equipment and devices.



The Traffic Section partnered with **Mothers Against Drunk Driving** in support of their RID911 program. The program is aimed at educating drivers that the use of the 9-1-1 system is acceptable to report possible impaired drivers.

TRAFFIC



ALEXA'S TEAM



Alexa's Team was established in memory of Alexa Middlelaer who was killed by an impaired driver when she was four years old.

To be nominated for Alexa's Team police officers must have removed at least 12 impaired drivers from the road.

Congratulations to Cst. Greg Gunson, our member of the 2015 Alexa's Team

Air Services Supported Speed Enforcement was implemented in 2013. The RCMP Air Services Helicopter is used to establish speeds of vehicles on roads known for excessive speed, with a ground crew stopping the drivers and enforcing applicable legislation.



VICTIM SERVICES

Roselle Quinones, VSU Coordinator

Responding to the community and those in need is the foundation the PMPD Victim Services Unit is built on. In 2015, PMPD Victim Services responded to and supported over 400 clients. In addition to providing information and support to those who have been affected by crime, Victim Services also provides support to the community during traumatic incidents such as natural disasters (apartment/house fires, floods, gas leaks, etc.), sudden death or motor vehicle accidents. Victim Services personnel played an integral support role during two apartment fires impacting over 100 evacuees. In these instances, VSU provided crisis intervention, emotional support and information on community and provincial resources to assist evacuees.

With the formation of the Community Services Section, VSU has been utilised to assist in providing information and support to family and friends of individuals who may be experiencing mental health issues such as addiction or early onset Dementia/Alzheimer's. VSU has also been utilised to assist parents and youth experiencing difficulties and have connected these parents and families to community resources for extended support.

Victim Services Staff and Volunteers actively participate in Community Engagement during events such as the Transportation Safety Fair, Golden Spike Days and Ribfest by hosting an informational booth.



Victim Services support is made available 24/7 through staff and volunteers.



PMPD Volunteers at Rocky Point Park

COMMUNITY SERVICES



Sergeant Travis Carroll

The organizational restructuring in 2015 saw the creation of the Community Services Section (CSS). The focus of the CSS is to enhance police services towards vulnerable people within the community, from high-risk youth to school safety and further community engagement.

Youth Liaison Unit: In September 2015, a new officer assumed the role of the Youth Liaison for the Port Moody Police Department. The Youth Liaison position focuses on relationships with school administrators, youth counsellors, child and youth mental health practitioners, parents and high-risk youths themselves to find collaborative solutions to problems identified. The Youth Liaison works closely with all of the resources available to them to work with youth in the community who find themselves in conflict with the law.

The Youth Liaison Officer works closely with both of the community's high schools, in addition to the area's middle schools in fostering positive relationships between the students and the police department. He also works with the resources available to him to foster socially-responsible behaviours in children and youth.

The Youth Liaison Officer proactively attends the schools and contacts students and school administrators on a daily basis to provide a strong, consistent presence, while being a familiar, friendly face for the students to bond with. There are approximately 5200 youths being served in Port Moody.

Community / Media Relations : The year 2015 was a time of transition for the Community Relations and Media Relations Officer. A new officer was welcomed to the position in late 2015 and remained in a training role until early 2016.

The Community / Media Relations officer coordinates 20 Crime Prevention volunteers who take part in a vast array of community events and crime prevention patrols. In 2015, the Crime Prevention volunteers attended the Golden Spike Festival, Rib Fest, TransPort Moody Safety Fair in addition to their regular crime watch and bicycle patrols.

The Community Relations Section continued its partnership with the University of Fraser Valley and provided practicum placements for two students in 2015. These placements allowed the selected Criminology students the opportunity to experience policing first hand and view the profession side by side with police officers within Port Moody. The section re-engaged an internet-safety presenter in several student-focused internet-safety seminars at Moody Middle School explaining everyone's social media footprint in today's society and how decisions of what to post on social media can have dramatic future consequences and safety considerations.



COMMUNITY

Tri-Cities Speed Watch Program



The Tri-Cities Speed Watch Program is comprised of some 40 volunteers who provide an effective, on-going speeding awareness campaign. The main purpose of the program is to make drivers aware of their speeds as they relate to the posted speed limits.



VOLUNTEERS MAKE A DIFFERENCE

We have many dedicated & valuable volunteers who spend their time assisting in the department's community programs. Volunteers are recruited to assist in the following areas:

- ◇ Community Patrol
- ◇ Bike Patrol
- ◇ Community Outreach
- ◇ Victim Services

COMMUNITY



Port Moody Police Department members and volunteers are often seen out and about patrolling the city on their bikes.

Remembrance Day
11 November 2015
"Lest we forget"



PINK SHIRT DAY

The last day in February is known as **Anti-Bullying Day** in Canada. This year on February 25th members of the Police Department wore pink shirts and bracelets to symbolize their stand against bullying.



COMMUNITY EVENTS



Devon Moon, a PMPD Dispatcher, was a participant in the 2015 Cops for Cancer ride, an annual event that takes place each fall. The team cycled almost 900 kms to raise money and awareness for children living with cancer and to help support their families.



On a June 6 2015, PMPD members participated in the Port Moody portion of the Law Enforcement Torch Run.

The run raises awareness and funds for Special Olympics BC.

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