



2016

COMMUNITY REPORT

PORT MOODY
POLICE DEPARTMENT

911



**PORT MOODY
POLICE**

S E R V I N G A S T R O N G A N D S A F E C O M M U N I T Y

THE
COMMUNITY

PORT MOODY
POLICE BOARD

CHIEF
CONSTABLE

DEPUTY CHIEF
CONSTABLE

OPERATIONS

ADMINISTRATION

COMMUNITY
SERVICES

PATROL
DIVISION

OPERATIONAL
SUPPORT
DIVISION

CELL BLOCK
OPERATIONS

TRAINING &
RECRUITMENT

RECORDS &
SUPPORT
STAFF

4090

MESSAGE FROM THE POLICE BOARD CHAIR

The Port Moody Police Board enjoyed another exciting and productive year in 2016, proudly serving the community and supporting the exceptional men and women of the Police Department. Last year I had noted that 2015 was very much a year of change, and 2016 was a continuation of that trend - new technologies and emerging trends continue to challenge the Board and Department, and we continue to enhance and adapt our policing operations in response.

The Board started the update to the Strategic Plan, including engaging key stakeholders and community members, ensuring our planning reflects the needs and concerns of the community. Towards the end of the year, the Board, Management, and staff participated in a planning workshop to bring together all of the input received and draft the new strategic plan. The new Plan will be finalized with the new Chief Constable in early 2017, and provide a roadmap for our future.

The Board welcomed two new members in 2016, with the Provincial appointments of Mary Vellani and Leslie Courchesne, and welcomed the re-appointment of Rosemary Rawnsley by City Council to the Board. Mary, Leslie and Rosemary provide invaluable contribution to the Board, and we look forward to their continued support and contribution. The Board was sorry to say goodbye to Peter Schmidt, who had served since 2012 and we thank him for his contribution.

In May, the department completed the changeover in dispatch to using E-Comm, the regional emergency dispatch provider, which increases our dispatch capacity and our ability to respond to emergency calls. The search for a new Chief Constable to replace retiring Chief Rattenbury commenced mid-summer, and applications were received from exceptional leaders from across the continent.

The Evergreen extension of the Millennium Line opened December 2, 2016, much to the relief of residents as the lengthy winter snow season began December 5, 2016. The Board recognizing the concerns of residents on potential issues related to Skytrain, has ensured the stations and related areas are of a priority for the department. Port Moody continues to be one of the safest places in the world to live and the Board commends the men and women of the Police Department for their dedication to the 'no call too small' policy.



Mayor Mike Clay
Chair, Port Moody Police Board

The Port Moody Police Board is responsible for providing oversight and direction to the Police Department in accordance in and consistent with the Police Act. The Board works with the Chief Constable and the Senior Management team to develop and approve the departments strategic plan, annual plan, budget and objectives and policies.

2016 POLICE BOARD MEMBERS

- > Mike Clay, Chair
- > Leslie Courchesne
- > Terry Hawes
- > Jeanette Jackson
- > Rosemary Rawnsley
- > Peter Schmidt
- > Mary Vellani
- > Leah Zille

MESSAGE FROM THE CHIEF CONSTABLE

On behalf of Port Moody Police Department, I am pleased to present our 2016 Community Report. Our members, staff and volunteers work hard to provide quality service. This year marked the end of the department's 2014–2016 Strategic Plan and we are pleased with the progress made.

After a year-long process of examining the future of our local dispatch centre, we made the decision to transition this service to E-Comm, a regional communications centre located in Vancouver, who perform dispatch services for most of the metro Vancouver police agencies. This was a difficult decision for a wide variety of reasons, including the impact on our staff. In the end, we chose to make this transition so that we will be capable of keeping up with the demands of a complex and ever-changing region and world.

In the fall, we created the Community Action Team; this team is flexible to work both overtly and covertly as required. The team has already been a success by making several significant arrests in their first months. In addition, they are also assigned to be in uniform during the early months of the Skytrain Evergreen Line Extension opening. They worked in and around the Skytrain stations liaising and working with Transit Police Officers and Coquitlam RCMP to ensure a safe environment for passengers.

I am new to the Port Moody Police and was not here in 2016 when all of these amazing contributions were made, but nevertheless very proud of our staff and community. Chief Rattenbury retired in early 2017, after a 27 year career in Port Moody and a total of 35 years in policing. Chief Rattenbury's positive impact on the PMPD will continue to be felt at the PMPD.



Chief Constable David Fleugel
Port Moody Police Department

IN THE COMMUNITY



Evergreen Line Opening Day



RibFest



Golden Spike Days



Law Enforcement Torch Run



Anti-Bullying Day



Classroom Visits



Kodiaks SD43
Basketball Tournament

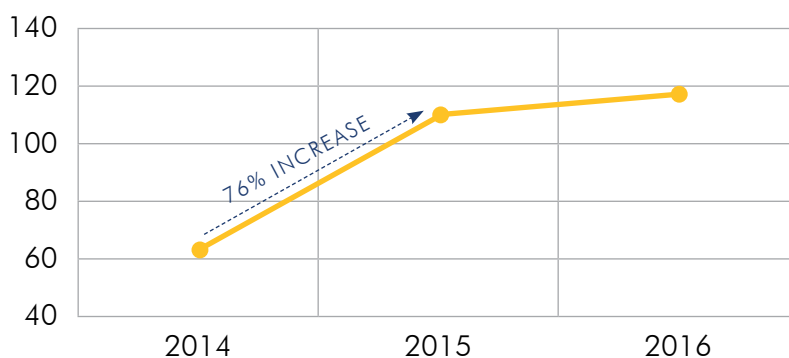


Brent Barbour Memorial
Softball Tournament

2016 PMPD OVERVIEW



Established a
**MENTAL
HEALTH
OFFICER**
Position



MENTAL HEALTH FILES 2014-2016



Received
7,717
calls for
service

Top 5 call types:

- > Assist General Public
- > Traffic Incident
- > False Alarm
- > Property
- > Theft

407 of these calls
were emergencies
in progress



Processed **1,396** Police Record
Checks and **283** Access to
Information (FOI) Requests



- Issued **2,085** traffic tickets
- Handled **155** impaired files
- Managed **20** dangerous driving files
- Investigated **179** police reported collisions



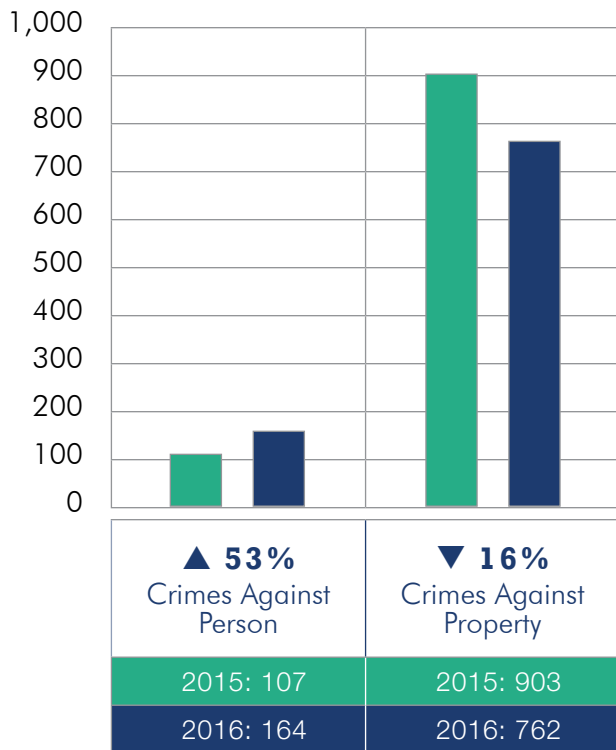
3,162 Tweets
9,563 Followers



135 Updates
697 Followers



PERSON & PROPERTY CRIMES



AUTOTHEFT*

▼ DOWN 53%

2016: 15

2015: 32

5-YEAR AVERAGE: 23

*This is when a vehicle is stolen



THEFT FROM AUTO**

▼ DOWN 31%

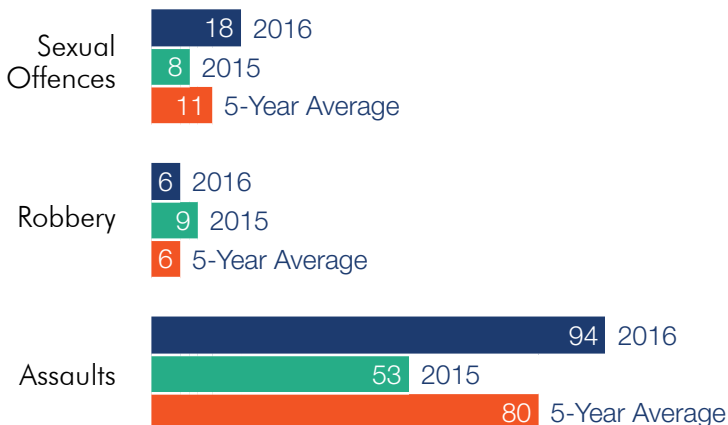
2016: 220

2015: 317

5-YEAR AVERAGE: 227

**This is when thieves steal items from inside a vehicle

CRIMES AGAINST PERSONS



BREAK & ENTERS

▲ UP 13%

2016: 81

2015: 72

5-YEAR AVERAGE: 89





OPERATIONAL DIVISION

INSPECTOR KEN MACDONALD

OPERATIONS :

- > Patrol Division
- > Traffic Section
- > Forensic Identification Section

OPERATIONAL SUPPORT SECTION

- > Major Crimes
- > Professional Standards
- > Youth
- > Community Relations
- > Mental Health
- > Victim Services

As a police service that has existed for over a hundred years, the Port Moody Police Department inherently knows that a highly visible police presence in our community equates to a dramatic reduction in crime and social disorder. Making our neighborhoods safer places to live, work, and play contributes substantially to the overall quality of life in Port Moody.

2016 exemplified our commitment to high visibility policing. More than ever, members could be seen “walking the beat” in business districts, riding bike routes around Rocky Point Park, or hiking the trails at White Pine Beach. Becoming more accessible to the public not only boosts feelings of safety and security in our community, but allows our officers to interact with individual citizens on a more intimate level. Regular interaction with the public is at the very core of a never-ending commitment to community policing.

In 2016, the department established a new Mental Health Officer (MHO) position in our Community Services Section. The mandate of the MHO is to work in partnership with health care and other social service providers to improve the well-being and quality of life for clients suffering from mental illness or substance addiction. The goal is to reduce the client’s involvement with law enforcement and the criminal justice system, and to prevent incidents of violence and self-harm.

PMPD now has a sworn member dedicated to mental health files. Files are reviewed and follow up is structured and documented. While there was an 8% increase in files between 2015 and 2016, this is far less than the 76% increase in mental health files between 2014 and 2015.

In 2016, a member was seconded to the National Security Enforcement Team (INSET). INSET is responsible for assessing, identifying, and responding to domestic and international threats to the national security of Canada, including terrorist-related violence, intimidation, and illegal activities. As a result, the department is now better positioned to work collaboratively with a new partner in the event of an immediate threat to national security.

The Port Moody Police Department also joined the Lower Mainland Integrated Tactical Troop. This team is comprised of over 130 police officers from across the RCMP and municipal police agencies. Their mandate includes crowd control, disaster response assistance, major crime scene security, and grid searches. This new partnership significantly enhances the ability to respond to public safety incidents requiring large-scale police deployment.

All of these new capabilities have been accomplished by utilizing previously allocated human resources, which demonstrates a commitment to continuous organizational improvement and optimizing resource effectiveness.

OPERATIONS

> Patrol Division

Twenty four men and women (four Sergeant Supervisors and twenty Constables) proudly make up the frontline first responder contingent of the Port Moody Police. This division, divided into four equal teams, ensures our rapid response to the community's needs on a 24/7 basis. The PMPD prides itself on providing police service for all matters, big or small. Both reactive and proactive policing efforts are led by this team of uniformed officers, who are kept busy making a daily difference to improve public safety in Port Moody.

2016 was a great year for the Patrol Division, as successful recruitment strategies saw frontline contingent fully staffed and stable throughout the year. This maximized the amount of time officers had available to respond to calls for service and seek out and proactively solve developing problems. Drug interdiction and investigations, traffic enforcement, and high-presence policing are among many of the activities that were a focus in 2016. Directed patrol efforts designed to combat mail theft and theft from auto incidents throughout the City proved very successful, and overall property crime rates saw a substantial decline over 2015.



> Traffic Section

2016 saw the Traffic Section re-established and fully staffed. One senior member was successfully appointed to this specialty position and carried out his duties with dedication. The Traffic Section supported frontline operations through concentrated enforcement efforts, impaired driver detection, data gathering on traffic volume and neighborhood speeding concerns, as well as high visibility police motorcycle patrols. This position also serves as the direct liaison to the City's traffic safety committee.

- 2,085 Traffic Tickets
- 155 Impaired Files
- 20 Dangerous Driving Files
- 179 Police Reported Collisions

> Forensic Identification Section

Two members comprise the full time Forensic Identification Section (FIS) for the PMPD. Their responsibilities include crime scene processing and evidence gathering, fingerprinting and examinations, DNA collection, scene photography and many other specialty forensic services to support investigative files.

In 2016, FIS was used in 209 files which resulted in 169 forensic examinations of crime scenes, and developing fingerprints in nine investigations which resulted in the identification of five criminals. FIS took approximately 2,500 photos during investigations and processed another 3305 photos taken by other members. 31 photo lineups were created and 134 criminals were fingerprinted. FIS also utilized the RCMP Forensic Laboratories for DNA cases and trace element cases for 12 files, totaling 28 DNA examinations. Four firearms were sent to the lab for examination. Lastly, FIS was a big part of the internal education initiative for the department regarding the dangers of and safe handling for fentanyl exhibits.

OPERATIONAL SUPPORT SECTION

In 2016, Operational Support Division continued to undergo organizational changes. The Major Crime Section was reduced from a Sergeant and four detectives to two detectives, and the Department created a pilot project called the Community Action Team, or CAT, which was established to proactively seek out property crime and drug trafficking targets, conduct surveillance, perform high-risk arrests, and provide assistance to other units within the department. The Sergeant and a detective from the Major Crime Section were utilized in the formation of CAT.

> Major Crime Section

The Major Crime Section's primary mandate is to deal with the most serious of investigations and conduct follow-up on serious or complex investigations. This Section utilizes a myriad of investigational techniques to solve crime, such as forensics, video surveillance, undercover operations, DNA analysis, search warrants, as well as traditional methods of interviews and statements.

> Professional Standards Section

The Professional Standards Section, under the supervision of the Staff Sergeant of Operational Support, is an independent section within the Port Moody Police Department established to investigate allegations of police misconduct. It is staffed by an experienced officer with specialized training in the handling of citizen concerns, complaints, and police discipline. In accordance with the Police Act, the Office of the Police Complaint Commissioner has final authority over all police complaint investigations.

Number of professional standards complaints investigated in 2016:

Inadmissible Registered	3
Admissible Registered	4
Pending Admissibility	0
Mandatory Investigation	0
Ordered Investigation (Dept. Request)	0
Ordered Investigation (OPCC Initiated)	1
Monitor Only	4
Question or Concern (replaces Non-Registered)	10
Internal Discipline	0
Total	22

> Community Services Section

Organizational restructuring in 2015 saw the creation of the Community Services Section (CSS). Throughout 2016, the focus of the CSS continued to be enhancing police services towards vulnerable people within the community, from high-risk youth to people experiencing mental health crises. This has been successful in truly supporting the vulnerable in need of assistance.

> Youth Officer



The Youth Liaison position works with school administrators, youth counsellors, child and youth mental health practitioners, parents and high-risk youth to find collaborative solutions to identified problems. This position strengthens the relationships between youth, police and the School District community. Cst. Rob Degoey has been the Youth Officer since 2015.

The Youth Liaison Officer works closely with both Port Moody high schools, as well as area middle schools, to foster positive relationships between students and the police department, and works to provide extrajudicial options to youth that find them in conflict with the law, when appropriate. Cst. Degoey works with the resources available to him to foster socially-responsible behaviours in children and youth.

In 2016, Cst. Degoey selected several Port Moody students to take part in the New Westminster Police Youth Police Academy. Several other high school students were selected to participate in an RCMP Youth Police Academy. These students received a two-week introduction to the rigors of police training, including legal studies, investigation and patrol studies, driving skills, and firearms training.

Cst. Degoey provides a consistent presence, and is a familiar, friendly face for students to bond with. There are approximately 5,200 youths being served in Port Moody.

OPERATIONAL SUPPORT SECTION

> Community Relations Officer



2016 was a time of growth for the Community Relations and Media Relations Officer. Constable Angela Fisher, the Community/Media Relations Officer, coordinates 20 Crime Prevention volunteers who take part in a variety of community events and crime prevention patrols. In 2016, Crime Prevention volunteers attended Golden Spike Days, RibFest, the TransPort Moody Safety Fair, and ScootFest, in addition to their regular crime watch and bicycle patrols. The Crime Prevention Volunteers were also critical in advertising the Port Moody Police Public Opinion survey at a kiosk at the Port Moody Recreation Complex, and on foot and bicycle throughout the community.

The Community Relations Section continued its partnership with the University of the Fraser Valley, and provided practicum placements for two students in 2016. These placements allowed selected Criminology students the opportunity to experience policing first hand, and view the profession side-by-side with Port Moody Police Officers.

> Mental Health Officer

The Mental Health Liaison was a position created to bridge the gap between the health care system and conventional policing. Cst. Jennifer Ohashi was the successful candidate for the Mental Health Liaison, and brings experience as a Registered Nurse to the role. The Mental Health Liaison reviews all mental-health-related police files, and provides referrals to outside agencies such as Tri-Cities Mental Health, Older Adult Mental Health, Child and Youth Mental Health, the Ministry of Children and Families, Probation, Crown Counsel, and Victim Services.

The goal of the Mental Health Officer's interventions is to provide less of a focus on traditional enforcement and more of a directed focus on ensuring individuals are placed in the appropriate stream of health care, and to ensure their continuity of care through the Criminal Justice System if needed. Cst. Ohashi has built relationships with various health care resources in the New Westminster and Tri-Cities area, in addition to Social Services and Community resources that can provide assistance to the identified clients.

The Mental Health Liaison also works very closely with neighbouring police agencies in identifying problems and collaborating on solutions that fit within her mandate.

> Victim Services



Community engagement and education played an essential role in the growth and development of the PMPD Victim Services Unit (VSU) in 2016. With the enactment of the Canadian Victims Bill of Rights in 2015, it was essential to educate within the community.

PMPD VSU partnered with Heritage Woods Secondary and received a grant to host “Power of Our Voices: Empowering Youth to Define their Relationships”. This event allowed youth to use music, dance, and visual art to express and articulate how they define healthy relationships.

In October, VSU encouraged participation in the ‘Purple Lights Campaign’ to create awareness of Domestic Violence and also partnered with community partners and hosted a ‘Relationship Safe {TEA}’ at the Port Moody Recreation Complex.



ADMINISTRATIVE DIVISION

INSPECTOR MANJINDER KAILA

TRAINING & RECRUITMENT:

- > Training
- > Recruiting
- > Information and Privacy

ADMINISTRATIVE SERVICES

- > Cell Block Operations
- > Front Counter Services
- > Records and Court Services
- > Exhibits
- > Facilities
- > Fleet Management
- > I.T.



TRAINING & RECRUITMENT

> Training



In 2016, the Training Section coordinated the delivery of the following Training Days:

- Active Shooter
- Pistol and Long Gun Qualification
- Pistol Skills
- Control Tactics Recertification
- Legal Update/Below 100 (Officer Safety)

In addition, most members completed the following:

- Evergreen Line Safety Training
- E-Comm Radio Training
- Missing Persons Investigation
- Naloxone Spray Administration
- AED/CPR recertification

During 2016, PMPD instructors delivered the following additional training to selected members:

- Rifle Operator
- Advanced Containment for Rifle Operators
- Police Bicycle Operator
- Traffic Safety Training

Overall, PMPD employees occupied 164 seats on external courses/conferences and took 225 online courses through the Canadian Police Knowledge Network (CPKN), the Justice Institute of British Columbia (JIBC), and other providers.

TRAINING & RECRUITMENT

> Recruiting

In 2016, the Recruiting Section processed numerous employment applications to various stages of the ten-step selection process, culminating in the hiring of three (3) serving police officers and one (1) new recruit.

This year, PMPD adopted an updated recruit intake exam format, common to most B.C. police agencies.

> Information and Privacy

In 2016, the Information and Privacy Section responded to over 283 requests for information, including requests from citizens, government agencies, insurance companies, and law firms. The PMPD continues to perform a disclosure/legal liaison function with respect to civil litigation. Countless other routine requests were handled by our civilian office staff without Administration Section involvement.

- 283 Access to Information (FOI) requests processed
- 1,396 Police Record Checks completed

ADMINISTRATIVE SERVICES

In 2016, the PMPD continue to be supported by a hard working group of civilian employees who carry out internal administrative duties, so police can be in the community as much as possible. Highly trained civilian staff:

- Assist the public with information at the police office, and process employment and volunteer criminal record requests.
- Maintain and provide quality assurance on investigative files, and report statistical information.
- Transcribe audio recorded statements from victims and witnesses, and process reports to the Crown Council.
- Guard and monitor arrested persons held in the cell block.
- Manage computer and database systems, along with communications devices.
- Manage the fleet of police vehicles, along with all of the property and controlled substances seized by police officers.

Port Moody Police Officers are also assisted by a civilian Crime Analyst, who plays a significant role in crime reduction efforts, suspect identification, and crime linkages.

> Administrative duties include

- Crime Analyst
- Front Counter
- Records
- Court Liaison
- I.T.
- Clerks – Disclosure/Court Services
- Exhibits
- Fleet Coordinator



FINANCIAL SUMMARY

Financial Summary	2016	2015	% Change
Budget	9,850,581	9,585,889	2.8%
Cost	9,385,277	9,029,803	3.9%
Under Budget	465,305*	556,806*	

*Primarily vacant positions

Authorized Strength	2016	2015	% Change
PMPD Sworn members	51	51	0%
PMPD Civilian members	17 FTE*	19 FTE*	-10.5%
Total Positions	68	70	-2.9%

*FTE=Full Time Equivalent

• Dispatch moved to E-COMM May 2016

2016 Police Operations	
Salaries	\$7,922,485
Non-salary expenses/vehicle expenses	\$1,462,791





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