

2014 Annual Report

A YEAR IN REVIEW



Port Moody Police Department

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Integrity Courage Trust Respect



MESSAGE FROM the CHIEF CONSTABLE



Chris Rattenbury, Chief Constable

On behalf of Port Moody Police Department staff, I am pleased to present our 2014 annual report. This year marked the start of our 2014-2016 strategic plan which was a truly collaborative project.

One area that we concentrated on this year was improving our external communications and increasing our community presence. All officers worked hard on connecting with citizens through foot patrols, community events, and social media. We exceeded our expectations regarding our use of Twitter. Our department reached out to 7,364 followers and we often received rave reviews on our 'tweet alongs'. We had one local radio station encouraging listeners to follow the departmental Twitter account because it was very funny. Other comments received from followers were: "now that's a PD I can get on board with—love the humour" and "police departments of the world, look at Port Moody PD tweets for a lesson in how to be part of your community."

Another area that was at the forefront of our plan was the creation of a mental health officer. Like other local police departments, we saw a substantial increase in mental health related calls over the last several years. In order to be more effective in responding to these calls, our police board was presented with a business case to create a full time position within our existing staffing levels. This was accepted and the position is planned to get underway in 2015. This will provide us with the ability to be more proactive through follow-up work and hopefully decrease the amount of time patrol officers spent on these calls.

I thank all of you for your ongoing support to our department and together, through communication and partnerships, we can make our community safer.



MESSAGE FROM the POLICE BOARD



This year marked the launch of the 2014 - 2016 PMPD Strategic Plan and the implementation of strategies on two key goals – 1) a safe and engaged community and 2) overall organizational and service excellence. The Board also received a 3rd party 2013 Municipal Service Assessment Report of the Police Department. Many of the recommendations outlined in this report relate closely to the goals of the strategic plan which

allowed us to focus on moving the department ahead in 2014.

To get started, in its role of providing oversight and monitoring the department's performance, the Board asked to see quarterly progress reports on the priorities identified in both documents. This helped us to serve our community more effectively. You will see some of the outcomes captured in this annual report. We were particularly supportive of the changes in organizational structure that resulted in improvements with core policing services. We also endorsed the new executive team structure and the strengthened leadership it provides for our department.

Within the guidelines of the strategic plan, the Board established a three-part priority list for itself: ***Commitment to increasing our presence and profile both internally and externally.*** Semi-annual meetings with City Council with a focus on joint discussion on topical issues, meetings twice a year with police services union representatives, and having individual board members attend internal "town hall" meetings and community presentations delivered by the department were all steps taken this year. ***Understanding the impact of mental health issues for individuals, the community, and the department.*** The presentation of a business case by the Department, strengthened by learning from experiences in other police jurisdictions, led to our decision to support the position of mental health officer in next year's operations as a priority. We are committed to collaborating with regional health groups to ensure a positive impact for the community as a whole. ***Ensure our maximum effectiveness as a governance board.*** To that end, we participated in a governance review and moved forward to strengthen our internal board practices. We ensured that, given growing demands on public funded services, the department's financial plan represented a financial framework of effectiveness and efficiency. We also made certain that the Board provides the civilian oversight and governance that our community expects, needs, and values.

One of our Board members, Devi Manhas, completed her term in December 2014. Her 3 years of voluntary service and commitment were recognized and we wish her well in her endeavours.



OPERATIONS

Inspector Ken MacDonald

Our motto of “No Call Too Small” continues to be supported by our *Police Board* and the community we serve. The spirit of that motto captures our commitment to an extraordinary level of service we strive for every day – to provide the safest community to live, work, and play in the Lower Mainland. We take pride knowing our rapid response to calls for service remains a key factor in our good standing with the citizens we serve. In response to the *Municipal Services Assessment*, a primary focus for us over the past year was to improve the efficiencies and effectiveness of our day to day operations. After conducting a comprehensive review of our organizational structure, we began to identify improvements to some of our core services. This included establishing a new mandate for our *Plain Clothes Investigation Section*, the introduction of a restructured *Youth Services Section*, and the completion of a business case for a *Mental Health Officer* position.

Moving forward, the *Plain Clothes Investigation Section* will be reallocated sufficient resources to broaden its mandate from major crime to include special projects, targeting prolific offenders, and enhanced surveillance operations. The new mandate will be implemented to satisfy the increasingly sophisticated evidence gathering standards for the prosecution of offenders and better to meet community expectations.

Our *Youth Services Section* (YSS) has been restructured to provide superior mobilization and broader range of coverage throughout the week for our local secondary schools. This has been accomplished by the introduction of a “*Youth Designate*” on each of the four patrol watches. The existence of a *Youth Designate* provides a more consistent and reliable response to calls for service and allows for more fluid exchange of information between the *YSS Coordinator*, patrol watches, school faculty, and students.

This year a comprehensive business case for a new *Mental Health Officer (MHO)* position was completed in response to the increasing number of calls for service with a mental health factor. By establishing an *MHO* position, we will be better equipped to meet an emerging trend in the police community to provide a superior level of response for some of the most vulnerable persons in our community. Moreover, it's expected that once the position is up and running it will relieve our front line resources from responding to repeated contacts with persons suffering from mental illness. This is expected to be accomplished by a proactive response in partnership with local health services.



**We pride ourselves on the responsiveness and professionalism of
all of our officers, civilian staff, and volunteers**





OPERATIONS

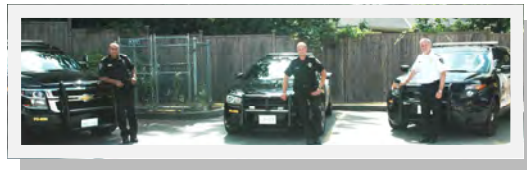
Our *Patrol Division* responded to a combined 7,206 routine and emergency calls for service. The *Patrol Division* is the backbone of our police services and provides the first response to each category of call we receive. This includes everything from traffic enforcement to property crime to assaults against persons. Patrol officers are expected to cope with challenging work conditions, including nightshifts, weekends, and taking on special events in addition to their regular shifts. However, we recognize that a healthy and sustainable *Patrol Division* is essential for maintaining a high standard of service to the community. As such, we have recently introduced a new shift model that we believe will increase the work/life balance for our members. And because of the demands placed on our patrol officers, we've made a commitment that staffing shortages in the *Patrol Division* will now be backfilled through the reallocation of support services personnel.

Our *Communication Centre* remains a critical component of effective police-resident interaction. Our communication operators are able to communicate directly with residents and face to face with our Watch Commanders on events occurring in the community as they happen. Our operators possess intricate area and community knowledge and are familiar with our organizations structure, service policies, and the special skills of individual officers. As a result, we are able to ensure prompt personalized police response with the appropriate application of Department resources.

Our *Victim Services Unit* personnel are the unsung heroes of our Department. This year they provided services to more than 350 clients ranging from immediate 24/7 crisis intervention to providing support and referrals to those impacted by crime or trauma in our community. This included cases involving domestic violence, fatal motor vehicle collisions, sudden deaths, suicides, and acute mental health problems. These highly dedicated volunteers, led by a full-time coordinator, undergo a rigorous training process to ensure they respond with the highest level of professionalism, empathy, and care for the clients they serve.

In November of this year our new Crime Analyst, Karin Sibilo, came to work for our Department. Karin brings 10 years of crime analyst experience from North Vancouver RCMP, Calgary Police Service, and Edmonton Police Service. Karin immediately went about assisting our officers in identifying local crime trends for directed patrols and targeting of prolific offenders. She will also play a central role in support of our commitment to being an intelligence led police agency.

Our highly motivated employees, guided by strong organizational values, remain committed to influencing the quality of life in Port Moody. We look forward to the coming year when we can expect to see even more positive results from the improvements we've made.





MISSION and VALUES



PORT MOODY POLICE DEPARTMENT



MISSION

The Port Moody Police Department will serve and protect, with excellence, the community of Port Moody.

VALUES

INTEGRITY We believe that doing the right thing in all circumstances leads to results that are beyond reasonable challenge.

COURAGE We will face dangerous, difficult, or painful situations without fear and demonstrate confidence, resolution, and firmness.

TRUST We will conduct ourselves in a manner that warrants trust and confidence, both internally and externally.

RESPECT We strive to be compassionate and respectful in all of our actions.

We are **Accountable** and assume responsibility for our actions, performance and conduct.

We have and utilize accountability processes to honor our obligations, expectations and requirements.





CRIME STATISTICS

The following crime statistics have been extracted from the PRIME-BC databank; the coding conforms to the Uniform Crime Reporting (UCR) rules.

The following table summarizes crime categories and compares them with the previous year.

CATEGORY	2014	2013	CHANGE
Total Violent Criminal Code Violations	119	157	-32%
Attempted Murder/Murder	0	0	
Assault Level 1, 2 & 3	71	62	
Assault Police Officer	1	2	
Robbery with Firearm	1	0	
Robbery with Weapon	4	4	
Robbery – Other	1	3	
Extortion	2	3	
Criminal Harassment	9	4	
Harassing Communication	5	18	
Sexual Assaults	4	2	
Total Property Crime Violations	808	710	+14%
Break and Enter – Residence	50	40	
Break and Enter – Business	13	27	
Break and Enter – Other	25	40	
Theft from Auto over \$5,000	1	1	
Theft from Auto Under \$5,000	1	1	
Theft of Motor Vehicle (auto/truck/other)	217	171	
Fraud – All	47	63	
Mischief	174	147	
Total other Criminal Code Violations	117	128	-9%
Weapon Possession	20	14	
Total Criminal Code traffic Violations	107	125	-17%
Total Federal Statute Violations (All Drug Offences)	162	179	-10%



MAJOR CRIME SECTION

S/Sgt. Rod Arruda

In 2014 the Plainclothes Section consisted of two Professional Standards Section sergeants, four Major Crime Section detectives, two Youth Services Section constables and two Forensic Identification Section constables.

The Major Crime Section's primary mandate is to deal with serious investigations and conduct follow-up on serious or complex investigations utilizing a myriad of investigational techniques to solve crime, such as, forensics, video surveillance, undercover operations, DNA analysis, search warrants, and traditional methods of interviewing.

MCS Highlights for 2014:

Police received a report of a major collision at the intersection of Heritage Mountain Boulevard and Ungless Way. A flat-deck truck was travelling down the hill, loaded with four construction blasting mats. The truck was unable to stop at the intersection and struck two vehicles, continued through the intersection, flipped over once and knocked over a power pole at the meridian. The pole struck and killed a pedestrian. The fatality was observed by many witnesses including the pedestrian's daughter. The truck driver was not charged criminally and the investigation continues. Investigators await the report from a Traffic Analyst.

In December 2014, Coquitlam RCMP were contacted regarding a woman who had run out into traffic on Pinetree Way in Coquitlam after having been accosted and robbed.

On December 15, 2014, PMPD received reports of two young women having been attacked with a knife on the grounds of a local elementary school. The male suspect had run off with one girl's purse. The girl had also received injuries to her hand during the struggle with the knife. On December 16, 2014, police were called to a Port Moody residence after reports of a home invasion were received. The male suspect, armed with an AK-47 assault rifle, had forced his way into the home. The father of the girl from the December 15 attack fought with the suspect, and the young female armed with a kitchen knife, injured the suspect prior to his fleeing the area in the young female's vehicle. An intensive search for the suspect ensued, during which reports of another assault in Coquitlam were broadcast. Another young female was attacked, assaulted, and her vehicle was also stolen. The male suspect was ultimately located in the female's vehicle and arrested. A total of 17 charges were laid against the male.



MAJOR CRIME SECTION

PROFESSIONAL STANDARDS

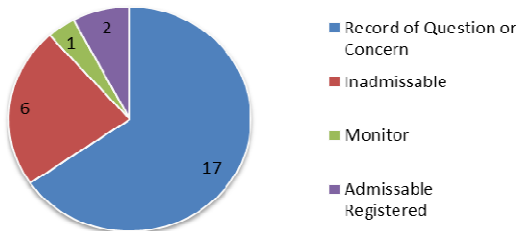
The Professional Standards Section, under the supervision of the Staff Sergeant of the Major Crime Section, is an independent section within the Port Moody Police Department established to investigate allegations of police misconduct. It is staffed by experienced officers with specialized training in the handling of citizen issues, complaints, and police discipline. In accordance with the *Police Act* the Office of the Police Complaint Commissioner (OPCC) has final authority over all police complaint investigations.

The Port Moody Police Department received 26 complaints in 2014.

Registered Complaint: A complaint made by a person directly affected, a witness, a person acting on a Complainant's behalf, or a third party. A complaint containing an identifiable allegation of Misconduct as defined by section 77, made within the time allowed (1 year), that is not frivolous or vexatious.

Record of Question or Concern from the Public: A written or oral report by a citizen that raises a question or concern about the conduct of a member, but does not result in the making and registering of a complaint under section 78.

Complaints Investigated in 2014



Admissibility of Complaints: The Police Complaint Commissioner determines whether a complaint is admissible or inadmissible. A complaint or part of a complaint is deemed admissible if the conduct alleged would, if substantiated, constitute misconduct by the member.

Monitor Files: When the PMPD is involved in a situation that results in an individual receiving an injury caused by the discharge of a firearm, or an injury requiring emergency care by a medical practitioner or nurse and requires transfer to a hospital, the PMPD must immediately report the circumstances of the incident to the Deputy Commissioner. Once a reportable Injury Notification is received at the OPCC, a "Monitor" file is opened and an Analyst is assigned to review the incident.



YOUTH SERVICES SECTION

Cst. Brent Morson

The Youth Services Section (YSS) works closely with school administrations, counselors and others positioned to positively impact the youth of our community, with a particular focus on giving youth at risk the opportunity to engage their lives in a positive direction. Their mandate involves working directly in and around schools and community programs with students, staff, parents and youth workers. This places police officers in a unique role and relationship with youth. The goals of fostering socially responsible behavior in children and youth, and intervening when children and youth are critically at risk, are best met when trusting, respectful and positive relationships are established between police, students, parents, school staff and other stakeholders in this process. This section is designed to build a strong relationship between police and youth to influence this next generation in becoming responsible members of the community. This section's officers directly serve youth in two area high schools, one middle school and maintain a close working relationship with 7 elementary schools, all in the Port Moody community. There are approximately 5200 youths being served in Port Moody by the Youth Liaison Officers.

Youth Services Section in Action:



PMPD received a call from a concerned parent regarding comments that were being made about their child via a social media web site based out of Europe. The comments were harassing and relentless in nature. This type of online harassment is commonly known as cyber bullying. An investigation was commenced in an attempt to discover the identity of the person responsible. The investigation involved international police agencies in both Canada and Europe. After an extensive investigation, which involved a search warrant being served, the identity of the person was revealed. The matter was resolved and the cyber bullying behavior stopped. The investigation represented the changing landscape of policing in which young people use social media.

The YSS, in collaboration with the Odd Squad, participated in a drug awareness day in which grade 11's attended the Downtown Eastside in Vancouver. The students listened to presenters from the Vancouver Police Department and a guest speaker previously involved in gangs and drugs. The students then walked the streets with members of the Vancouver Police speaking with those who's lives are currently affected by drug use. The grade 11's then presented to grade 8's their experiences and educated them about making positive lifestyle choices.



FORENSIC IDENTIFICATION SECTION

Cst. Will Franz and Cst. Jody Chan

The Forensic Identification section (F.I.S.), consists of two constables. The responsibilities include crime scene and exhibit examination, and other forensic duties. Forensic evidence collected by F.I.S. includes fingerprints, photographs, DNA, hair/fiber, and any other exhibits deemed pertinent to the file by the investigator. Port Moody police F.I.S. had a successful year in 2014, with their services being utilized in 280 files. 145 forensic examinations of crime scenes and exhibits from scenes were conducted by the section, developing fingerprints in 17 investigations, resulting in the identification of 4 criminals. FIS personnel took approximately 5500 photos during investigations and social photography in 2014. Along with the FIS photos, the PMPD FIS section processed 3671 photos taken by PMPD members.

As well as conducting crime scene examinations in 2014, F.I.S. members:

- created 14 photo line ups for investigators
- executed several DNA orders on a convicted offenders for the national DNA data bank (primarily executed by the BC Sheriffs)
- assisted C.P. Police with examination of multiple exhibits retrieved from their crime scenes.
- took fingerprints of 175 civilians, for non-criminal matters.
- fingerprinted 71 criminals for the Identification of Criminal Act.
- applied for fingerprint warrants for 15 individuals.
- prepared/numbered 2762 photographs for court.
- utilized the RCMP Forensic Laboratories for DNA cases and trace element cases
- researched and proposed a new booking and fingerprint system for implementation in 2015.
- attended squad briefings and provided investigational techniques to guide members in their investigative path utilizing forensic capabilities.
- provided several practicum students exposure to F.I.S.



Cst Jody CHAN was seconded to VPD for 5 weeks and then attended and successfully completed an 8 week Forensic Identification Course in Ottawa from mid-August 2014 to mid-October 2014.



TRAINING & RECRUITMENT

Sgt. Jennifer McCarron

TRAINING SECTION

In 2014, the Training Section coordinated the delivery of the following 8-hour “Training Days” for all members, as contemplated by the Collective Agreement:

Driving/ Legal Update

Pistol Qualification

Officer Down

Pistol Skills

Control Tactics Recertification

In addition, multiple recertification sessions were held for secondary weapons including conducted energy weapons, beanbag shotgun, and long guns. Briefing presentations were delivered on 7 different topics throughout the year. Most employees were recertified in AED/CPR and all employees took an online workplace bullying and harassment course.

Overall, PMPD employees occupied 225 seats on external courses/conferences and took 63 online courses through Canadian Police Knowledge Network.

INFORMATION AND PRIVACY SECTION

In 2014, the Information and Privacy Section responded to over 285 official requests for information, including requests from citizens, government agencies, insurance companies, and law firms. The section also performed a disclosure/legal liaison function with respect to civil litigation. Countless other routine requests were handled by our records staff without FOI section involvement.

RECRUITING SECTION

In 2014, the Recruiting Section processed numerous employment applications to various stages of the ten-step selection process, culminating in the hiring of Cst. Vinny Traietti and Cst. John Grantham.



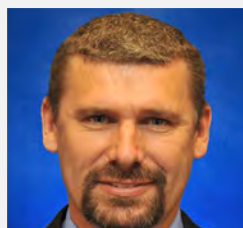
PERSONNEL

RECRUITS

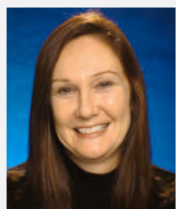


Cst. Vinny Traietti was sworn
in 15 September 2014

Cst. John Grantham was
sworn in 27 October 2014.



RETIREMENTS



Barbara Blackwood
Executive Assistant
Retired 31 January 2014

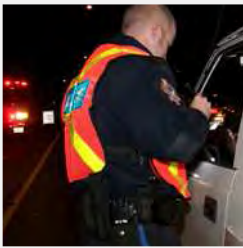


Wendy Ewanuick
Court Services Clerk
Retired 31 July 2014



TRAFFIC

Due to the need to fill staffing shortages in the Patrol Division, the Traffic Services position was vacant for the better part of 2014. However, all core responsibilities of the section were temporarily assumed by Patrol Division resources. This included the coordination of various road safety campaigns and initiatives such as CounterAttack, distracted driver enforcement, special event traffic control and maintenance of traffic equipment and devices. Once sufficient resources become available, the Traffic Services Section will resume normal activities.



The Traffic Section partnered with ***Mothers Against Drunk Driving*** in support of their RID911 program. The program is aimed at educating drivers that the use of the 9-1-1 system is acceptable to report possible impaired drivers.



TRAFFIC

ALEXA'S TEAM



Alexa's Team was established in memory of Alexa Middlelaer who was killed by an impaired driver when she was four years old. To be nominated for Alexa's Team police officers must have removed at least 12 impaired drivers from the road.

Photograph above / to r: Sgt. Kaila, Cst. Ohashi, Cst. Ludeman

Air Services Supported Speed Enforcement was implemented in 2013. The RCMP Air Services Helicopter is used to establish speeds of vehicles on roads known for excessive speed, with a ground crew stopping the drivers and enforcing applicable legislation.



VICTIM SERVICES

Roselle Quinones, VSU Coordinator

The Port Moody Police Department's Victim Services Unit continued to grow in 2014. We welcomed eight new volunteers creating a strong 14 person team to work alongside our staff. Our volunteers have varying background experience ranging from students studying criminology and psychology to individuals working in office administration. With their wealth of personal experiences and knowledge in addition to the training they receive, our

trained volunteers are prepared to assist those who may be in crisis by providing crisis intervention and emotional support or provide follow up care with information on the criminal justice system and community resources. Each volunteer contributes a minimum of 4 hours of evening office support per week

and 12 hours of on-call support per month. This contribution led to a total of 2801 hours provided by our VSU volunteers in 2014. Their unwavering dedication and commitment to the PMPD and the community of Port Moody is like no other and for that we are truly grateful.



Roselle Quinones & VSU volunteers



**Victim Services support is made available
24/7 through staff and volunteers.**





COMMUNITY RELATIONS

Cst. Luke van Winkel

The Port Moody Police Community Relations Section continued its partnership with the University of the Fraser Valley and provided 3 Criminology students with practicum placements within the department. These students were assigned to various patrol squads and were provided with the opportunity to see policing first hand.



**Cst. van Winkel & Mayor Clay
serving at 2014 McHappy Day**

Our Crime Prevention volunteers provided nearly 2,500 hours of service to the community through crime watch patrols, community events, such as, Golden Spike, the Parade, ICBC Safety Fair, cell-watch and other projects.

As part of the PMPD's ongoing dedication to community outreach, Cst van Winkel conducted a series of internet safety and online awareness talks to community groups and elementary schools. The Port Moody Library hosted Cst van Winkel for an evening presentation on Fraud awareness. Cst van Winkel was also hosted by Douglas College Criminology department to speak with classes about policing. Members of the PMPD and Port Moody Fire Rescue teamed up for a soccer match with local youth hosted by the city's youth programs. Several youth groups such as scouts, guides and beavers attended the PMPD for department tours.

The PMPD, CERA and Port Moody Library were proud to host Internet Safety presenter Jesse Miller for a free evening seminar aimed at parents to help them understand the online world their children are navigating through.

Cst VAN WINKEL remained a panel member of the city's Administrative Design Panel and Transportation Safety Committee providing police insight and thoughts on issues affecting our community.

The use of Twitter to reach our community and the global community continues to grow with nearly 7,000 followers. Our community updates continue to be well received by the community and the distribution list grows.

A great deal of the latter half of 2014 was dedicated to work surrounding the creation of a Mental Health Liaison position within the Port Moody Police. The creation of the new "community services section" looks to provide an excellent service level to the most vulnerable members of our community.



COMMUNITY

Tri-Cities Speed Watch Program



The Tri-Cities Speed Watch Program is comprised of some 40 volunteers who provide an effective, on-going speeding awareness campaign. The main purpose of the program is to make drivers aware of their speeds as they relate to the posted speed limits.



VOLUNTEERS MAKE A DIFFERENCE

We have many dedicated & valuable volunteers who spend their time assisting in the department's community programs. Volunteers are recruited to assist in the following areas:

- ◇ Community Patrol
- ◇ Bike Patrol
- ◇ Community Outreach



COMMUNITY EVENTS



Cst. West and police dog Sabre attend many elementary school talks and department tours. Cst West and Sabre put on demonstrations and speak with children about various topics. Sabre's presence at community events is always the highlight for kids and ... adults alike!

PINK SHIRT DAY



The last day in February is known as **Anti-Bullying Day** in Canada. This year on February 25th members of the Police Department wore pink shirts and bracelets to symbolize their stand against bullying.



COMMUNITY EVENTS



Cst. Jenn Ohashi was PMPD'S participant in the 2014 Cops for Cancer ride, an annual event that takes place each fall. The team cycled almost 900 kms to raise money and awareness for children living with cancer and to help support their families.



On a hot and sunny summer afternoon, PMPD members participated in the 2014 Law Enforcement Torch Run. The run raises awareness and funds for Special Olympics BC.

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