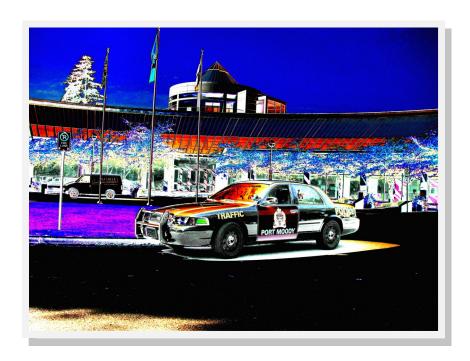


Port Moody Police Department

2013 Annual Report

A YEAR IN REVIEW



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Celebrating 100 years in 2013



MESSAGE FROM the CHIEF CONSTABLE

Chris Rattenbury, Chief Constable

On behalf of all the members of the Port Moody Police Department, I am pleased to present our 2013 Annual Report. It was an extremely special year as the department celebrated its 100th year of dedicated service to the citizens of Port Moody.

In 2013 we continued to strive to meet the goals of our strategic plan which consisted of eight goals; four operational and four organizational. As always, we continued this year to provide an effective and efficient service to residents and to ensure our department's future successes. The staff and volunteers of the police department work extremely hard to ensure that our community is safe and we recognize that in order to be successful we must create and maintain working relationships with community partners. One example of note for this year was our partnership with the Port Moody Rotary Club who assisted us with holding a pilot project, five day Youth Leadership Academy. Youths who attended this program were exposed to many issues police agencies deal with on a regular basis and provided insight to better assist them on deciding whether policing may be a career choice in their future.

This year we implemented our Analytic Tactical Action Committee and our Stratified Model of

Accountability, Response and Targeting meetings which enabled us to police "smarter" using an intelligence-led policing strategy. These two initiatives were incorporated into our community based policing model, and allowed us to obtain a decrease in some areas of property crime. In the upcoming years we have committed to working even harder to reduce property crime and we will be evaluating the use of "predictive policing" technology.

I thank the Police Board and the staff of this department in their dedication to our mission and vision for an improved future. Our work continues.

Chief Constable Chris Rattenbury



MESSAGE FROM the POLICE BOARD



L to R: Dave Whelan, Rosemary Rawnsley, Robert Simons, Mayor Mike Clay, Devi Manhas, Peter Schmidt and Kathryn Nokony.

The world of policing is always challenging, and usually exciting, and 2013 was no exception for the Port Moody Police Department and Board. A number of high level retirements, including Chief Brad Parker, presented significant challenges for our small department. The Board extends our sincere thanks and best wishes for retirement to our former Chief and members that we were so proud to have on our team, as well as to our long time board members Kathryn Nokony and Dave Whelan who left the board in 2013.

Alongside the City, we celebrated our 100th anniversary in 2013—we are very excited to be moving forward as a Board with our new Strategic Plan, which represents hundreds of hours of community, internal, and stakeholder consultation. Under the leadership of Chief Rattenbury, the Strategic Plan is supported by operational work plans that ensure the department continues to respond to the changing needs of our community, and provides the highest level of service and protection to our residents.

The Board stands proudly behind the Chief, and the men and women of the Department, and look forward to another great year in 2014.



100 YEARS of SERVICE

The Port Moody Police Department is proud to celebrate 100 years of service to the community.

When the City was incorporated in 1913, the decision that it should have its own police force was made; accordingly when City Hall was constructed that year, cells were moved from the old CP Rail Station to the then new City Hall.

Mr. Mills was appointed to the position of chief constable of the police force—he was not only the chief constable, he was the entire force!

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Page 1 from Chief Constable Mill's note book 19

Page 1 from Chief Constable Mill's note book circa 1913

Chief Constable Thomas Mackie, Port Moody's second Chief Constable, on his Clarke Street beat circa 1920's





100 YEARS OF SERVICE

2013 Leadership Team
Chief Constable Chris Rattenbury (right) was officially sworn in
May 6, 2013 and Deputy Chief Constable Andy Richards (left) was
sworn in June 3, 2013



Today, the department is composed of 51 uniformed members and 15 civilian members who each demonstrate a strong commitment to community with the Department motto of "no call too small". The members of PMPD attribute the City's low crime rate to the cooperative relationship between the Police Department and the citizens of the City.



OPERATIONS

Deputy Chief Constable Andy Richards



As the first responders to most incidents and complaints in our City, our Department's Patrol officers truly represent the "front-line" workers in our public safety initiatives. In 2013, our Patrol officers responded to 7364 complaints, 1296 of which came through the E-COMM 9-1-1 Emergency Center.

The Dispatchers in our Communications Center are the critical link between our officers in the field and citizens in need of police assistance. Ongoing Patrol initiatives include regular curfew checks of prolific offenders with release or sentence conditions, Barwatch, and, in conjunction with our Traffic Section, ongoing traffic enforcement and education. Our K9 Section is in the process of transitioning into the Lower Mainland Integrated Police Dog Section (IPDS). This transition allows us to pool resources and more effectively respond to the needs of our community. The IPDS team will continue to support our Patrol members in their duties and assist with the apprehension of criminals and the recovery of evidence.

In addition to investigating the most serious cases, our Major Crime Section has expanded to allow for selective targeting of prolific and career criminals who are active in Port Moody. Our fulltime intelligence analyst supports all of our Major Crime and Patrol initiatives with real-time intelligence-led briefs and bulletins.

We have also recently partnered with the Integrated Homicide Investigation Team (IHIT) to conduct homicide investigations when those crimes occur in our community.

Our Victim Services Unit and its complement of trained volunteers continue to provide support to individuals who have been impacted by crime and/or trauma. VSU provides on-site crisis intervention at the time of the incident or provides a follow-up phone call to offer emotional support and information about community resources. VSU also assist individuals through the court process by providing information on the justice system as well as court orientation and accompaniment.

We pride ourselves on the responsiveness and professionalism of all of our officers, civilian staff, and volunteers.

Deputy Chief Constable Andy Richards

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CRIME STATISTICS

The following crime statistics have been extracted from the PRIME-BC databank, the coding of which conforms to the Uniform Crime Reporting (UCR) rules.

The following table summarizes crime categories and compares them with the previous year.

| CATEGORIES | <u>2013</u> | 2012 | <u>CHANGE</u> |
|-------------------------------------------|-------------|------|---------------|
| Total Violent Criminal Code Violations | 157 | 186 | -16% |
| Total Property Crime Violations | 710 | 838 | -15% |
| Total other Criminal Code Violations | 128 | 131 | -2% |
| Total Criminal Code traffic Violations | 125 | 124 | +1% |
| Total Federal Statute Violations | 179 | 252 | -29% |
| Attempted Murder/Murder | 0 | 3 | -300% |
| Assault Level 1, 2 & 3 | 105 | 100 | +5% |
| Assault Police Officer | 2 | 0 | +200% |
| Robbery with Firearm | 0 | 1 | -100% |
| Robbery with Weapon | 4 | 1 | +300% |
| Robbery – Other | 3 | 3 | - |
| Extortion | 3 | 2 | +50% |
| Criminal Harassment | 4 | 5 | -20% |
| Harassing/Obscene Phone Calls | 18 | 17 | +6% |
| Break and Enter – Residence | 40 | 56 | -29% |
| Break and Enter – Business | 27 | 20 | +35% |
| Break and Enter – Other | 40 | 18 | +122% |
| Theft from Auto over \$5,000 | 1 | 3 | -67% |
| Theft from Auto Under \$5,000 | 171 | 200 | -15% |
| Theft of Motor Vehicle (auto/truck/other) | 29 | 23 | +26% |
| Fraud – Credit/Debit Card | 9 | 15 | -40% |
| Mischief | 147 | 232 | -37% |
| Weapon Possession | 14 | 21 | -33% |
| Cocaine – Possession | 10 | 13 | -23% |
| Cannabis – Possession | 140 | 185 | -24% |
| Sexual Assaults | 2 | 7 | -71% |



MAJOR CRIME SECTION

S/Sqt. Rod Arruda

The Plainclothes Section currently consists of two Professional Standards Section sergeants, five Major Crime Section detectives, and two Youth Services Section constables.

The Major Crime Section's primary mandate is to conduct follow-up investigations for serious or complex investigations utilizing a myriad of investigational techniques to solve crime such as, forensics, video surveillance, undercover operations, DNA analysis, search warrants, as well as traditional methods of interviews and statements.

MCS Highlights for 2013

- PMPD members present in the PMPD Public Safety Building heard an explosion. Upon arrival next door at McDonald's, members observed a white Chevrolet van billowing with smoke, with its roof blown completely off and hearing a hissing sound. McDonald's was evacuated, and Port Moody Fire and EHS were called. One female, injured in the explosion, was transported to VGH. The vehicle was found to contain a large amount of gasoline. Ultimately the registered owner of the vehicle was served with over \$2,300 in various violation tickets, the injured driver was served with over \$1,700 in violation tickets and a large quantity of credit cards was located in the vehicle.
- PMPD received a report of a home invasion in the 900-block of Seaforth Way. On arrival, members observed the home owner, who had a substantial history of gambling and bookmaking, had been restrained and badly beaten. Luckily, the victim's family was not at home at the time of the incident. Approximately \$25,000 in cash was taken by the suspects.

We pride ourselves on the responsiveness and professionalism of all of our officers, civilian staff, and volunteers



MAJOR CRIME SECTION

PROFESSIONAL STANDARDS

The Professional Standards Section, under the supervision of the Staff Sergeant of the Major Crime Section, is an independent section within the Port Moody Police Department established to investigate allegations of police misconduct. It is staffed by experienced officers with specialized training in the handling of citizen issues, complaints, and police discipline. In accordance with the *Police Act* the Office of the Police Complaint Commissioner (OPCC) has final authority over all police complaint investigations.

The Port Moody Police Department received 25 complaints in 2013.

Registered Complaint: A complaint made by a person directly affected, a witness, a person acting on a Complainant's behalf, or a third party. A complaint containing an identifiable allegation of Misconduct as defined by section 77, made within the time allowed (1 year), that is not frivolous or vexatious.

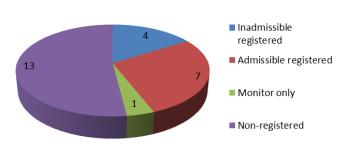
registered tha complaint: A written or oral report by a citizen that raises a question or concern about the conduct of a member, but does not result in the making and register-

ing of a complaint

under section 78.

Non-

Complaints Investigated in 2013



Admissibility of Complaints: The Police Complaint Commissioner determines whether a

complaint is admissible or inadmissible. A complaint or part of a complaint is deemed admissible if the conduct alleged would, if substantiated, constitute misconduct by the member.

Monitor Files: When the PMPD is involved in a situation that results in an individual receiving an injury caused by the discharge of a firearm, or an injury requiring emergency care by a medical practitioner or nurse <u>and</u> requires transfer to a hospital, the PMPD must immediately report the circumstances of the incident to the Deputy Commissioner. Once a reportable Injury Notification is received at the OPCC, a "Monitor" file is opened and an Analyst is assigned to review the incident.



YOUTH SERVICES SECTION

Cst. Kris Sledding and Cst. Brent Morson

The Youth Services Section (YSS) works closely with school administrations, counselors and others positioned to positively impact the youth of our community, with a particular focus on giving youth at risk the opportunity to get their lives engaged in a positive direction. Their mandate involves working directly in and around schools and community programs with students, staff, parents and youth workers. This places police officers in a unique role and relationship with youth. The goals of fostering socially responsible behavior in children and youth, and intervening when children and youth are critically at risk, are best met when trusting, respectful and positive relationships are established between police, students, parents, school staff and other stakeholders in this process.

This section is designed to build a strong relationship between police and youth to influence this next generation in becoming responsible members of the community. This section's officers directly serve youth in two area high schools, one middle school and maintain a close working relationship with 7 elementary schools, all in the Port Moody community. There are approximately 5200 youths being served in Port Moody by the Youth Liaison Officers.

Cst. Brent Wormald, Cst. Brent Morson and Cst. Luke van Winkel at a career fair at Port Moody Secondary School





YSS in Action:

PMPD received a call from an unknown person advising that there was a bomb in a school in Coquitlam which would detonate within a designated timeframe. The caller revealed his identity. Coquitlam RCMP was dispatched to the school which was locked down. As the investigation continued, information was received from the Coquitlam RCMP that the person identified as the caller was in fact a student at a school in Port Moody. The Port Moody Police attended the school and determined that, in fact, the name the caller used was a student at the school. The student was interviewed, and, coupled with other investigative means, was ruled out as a suspect. The student advised that there was a conflict between him and other "hackers" on the internet which is thought to have precipitated the incident. The caller is believed to be associated to a social media site claiming responsibility for the call and many others made to other schools and shopping centers.



FORENSIC IDENTIFICATION SECTION

Cst. Will Franz and Cst. Jody Chan

The Forensic Identification Section (F.I.S.) is currently staffed by two constables. The responsibilities include crime scene and exhibit examination, as well as other forensic duties. Forensic evidence collected by F.I.S. includes fingerprints, photographs, DNA, hair/fiber, and any other exhibits deemed pertinent to the file by the investigator.

Port Moody Police F.I.S. had a successful year in 2013, with their services being utilized in 245 files. 210 forensic examinations of crime scenes, and exhibits from scenes, were conducted by the section, developing fingerprints in 20 investigations, resulting in the identification of 14 criminals; one of these identifications was solely from a DNA match. As well as conducting crime scene examinations, F.I.S. members also:

- ♦ took approximately 5600 photographs during investigations
- executed several DNA orders on convicted offenders for the National DNA data bank, (primarily executed by the BC Sheriffs)
- assisted CP Police with examination of multiple exhibits retrieved from their crime scenes
- ♦ took fingerprints for 124 civilians, for non-criminal matters
- fingerprinted 79 criminals for the Identification of Criminals Act
- prepared and numbered 2388 photographs for court
- utilized the RCMP Forensic Laboratories for DNA cases and trace element cases
- utilized the Vancouver Police Department Forensic Firearms Unit on numerous files
- researched and proposed a new booking and fingerprint system for implementation in July 2014





TRAINING & RECRUITMENT

Sgt. Jennifer McCarron

The Training Section coordinated the delivery of the following 8-hour "Training Days" for all members, as contemplated by the Collective Agreement:

- ◆ Legal Update/Major Crime Topics
- ♦ Firearms Qualification
- ♦ Active Shooter Response
- ♦ Pistol Skills
- ◆ Cell Extraction/Excited Delirium

Port Moody Police Department also hosted Containment Training, Operational Decision-Making for Patrol Supervisors, and a Patrol Rifle Operators Course. Briefing presentations were delivered on 10 different topics throughout the year and 47 members and civilians were trained in AED/ CPR.

During 2013, PMPD members occupied **104 seats** on external courses and conferences and took **106 online courses** on a variety of topics through Canadian Police Knowledge Network.

INFORMATION AND PRIVACY SECTION

In 2013, the Information and Privacy Section responded to over **258** official requests for information, including requests from citizens, government agencies, insurance companies, and law firms. The section also performed disclosure/legal liaison function with respect to civil litigation. Countless other routine requests were handled by our records staff without section involvement.

RECRUITING SECTION

In 2013, the Recruiting Section processed numerous employment applications to various stages of the ten-step selection process, culminating in the hiring of Cst. Jordan Long.



Cst. Jordan Long (above, 4th from left, front row) with his class #142



MISSION AND VALUES

Port Moody Police Department Mission & Values

The Port Moody Police Department will serve and protect, with excellence, the community of Port Moody.

We will execute this mission with:

Integrity - We believe that doing the right thing in all circumstances leads to results that are beyond reasonable challenge.

Courage – We will face dangerous, difficult, or painful situations without fear and demonstrate confidence, resolution, and firmness.

Trust – We will conduct ourselves in a manner that warrants trust and confidence, both internally and externally.

Respect - We strive to be compassionate and respectful in all of our actions.

We are Accountable and assume responsibility for our actions, performance and conduct. We have and will implement accountability processes to honour our obligations, expectations and requirements.

RETIREMENTS



Chief Constable Brad Parker Retired 31 January 2013



Sgt. Brian Morwood Clarke Retired 19 June 2013



Jim McGrandles Retired 26 March 2013





Rita Gallsworthy Retired 14 February 2013





TRAFFIC

Sgt. Dan Smith

The Traffic Services Section partnered with the Patrol Section, surrounding RCMP detachments, municipal police departments, ICBC and the Commercial Vehicle Safety and Enforcement Branch to focus on a variety of traffic issues. The Section had exceptional success in the enforcement of the Distracted Driving legislation. Distracted Driving is one of the leading contributing factors to vehicle collisions in British Columbia.





The Traffic Services Section provided operational support to the Patrol Section to assist with enforcement at White Pine Beach and Marine Services. Members deployed at White Pine Beach used the police boat in addition to foot patrols and enforcement operations to enforce Liquor Control and Licensing Act violations, Criminal Code violations, and contraventions of the Greater Vancouver Regional District Bylaws.

Moving into 2014, the Traffic Services Section will continue to educate the public in regard to traffic laws, enforcing the Motor Vehicle Act, Small Vessel regulations, and aggressively promoting traffic safety within the City of Port Moody through targeted campaigns and preventative initiatives.

The Traffic Section partnered with *Mothers Against Drunk Driving* in support of their RID911 program. The program is aimed at educating drivers that the use of the 9-1-1 system is acceptable to report possible impaired drivers.

Integrity Courage Trust and Respect

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TRAFFIC

ALEXA'S TEAM



Alexa's Team was established in memory of Alexa Middlelaer who was killed by an impaired driver when she was four years old. To be nominated for Alexa's Team police officers must have removed at least 12 impaired drivers from the road.

Photograph above I to r: Sgt. Kaila, and Cst. Heller

Air Services Supported Speed Enforcement was implemented in 2013. The RCMP Air Services Helicopter is used to establish speeds of vehicles on roads known for excessive speed, with a ground crew stopping the drivers and enforcing applicable legislation.



VICTIM SERVICES

Roselle Quinones

Supporting the community and those impacted by crime and trauma is the main focus of the Port Moody Police Victim Services Unit (VSU). With the invaluable contribution of time, Victim Services Volunteers attend to the needs of those who have encountered victimization or suffered trauma by providing them with emotional support and information on community resources and the criminal justice system. In 2013, PMPD Victim Services staff and volunteers assisted more than 300 clients. A majority of the files referred to VSU involved families dealing with issues such as parenting, custody



issues, domestic violence and senior abuse. The complexity of these files was increased if mental health issues and substance use/misuse were involved.

Roselle Quinones & VSU volunteers

With our clear mandate, VSU staff and volunteers build connections within the community in order to provide the appropriate linkages and referrals for clients in order to best assist them through their ordeal. PMPD VSU has established working relationships with Ministry for Children and Family Development, Tri-Cities Mental Health, Tri-Cities Home Health, Tri-Cities Community Response Network and the School District #43 Critical Incident Team.



Victim Services support is made available 24/7 through staff and volunteers.

Integrity Courage Trust and Respect

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COMMUNITY RELATIONS

Cst. Luke van Winkel

2013 was an excellent year for the Community Relations section of the PMPD. Our 30 volunteers committed over 2,000 hours of service to the community through bike patrols, vehicle patrols and time in the Community Police Office. Volunteers



also participated in a number of community events such Cst. van Winkel & Mayor Clay as Golden Spike Days, the Centennial Parade and the ICBC Safety Fair. In continuing our road safety partner-

serving at 2013 McHappy Day

ship with ICBC, volunteers went out in force throughout the year to monitor traffic related issues such as Distracted Driving, HOV violations and school zone problems. As a direct result of their work, hundreds of warning letters were sent out and great feedback from the community was received.

The Community Relations Officer participated in a number of community programs and events including: guided tours of the PMPD station for groups such as Sparks, Beavers, Scouts, several presentations at Douglas College to Criminology classes & presentations to St. Johns Ambulance on online safety/careers in law enforcement, local high school grad transition programs, healthy kids community fair, online safety with Girl Guides BC, local elementary schools on bullying / safety, and secondary school career days.

Of specific note in 2013 was the organizing and implementation of a 5 day Youth Leadership Academy. The academy saw 10 youths from local high schools learn a variety of topics ranging from drug awareness, suicide prevention, crisis intervention techniques and use of force. The week culminated in a series of reality based scenarios that put the skills learned to the test. It was a joint project with the Port Moody Rotary Club and was quite successful. PMPD also hosted 3 University of Fraser Valley practicum students for 2 week intensive ride alongs with various squads. The program culminated in a research paper being provided for review.

The Community Relations Officers was also active on a series of community committees including: Port Moody Administrative Design Panel, Tri-Cities working group on youth mental health / suicide, Crime Free Multi-Family Housing Port Moody and the Tri-Cities Crisis Intervention Team.



COMMUNITY EVENTS

COMMUNITY GARDEN OPENING DAY MAY 18, 2013





The Victoria Day long weekend was the date for the much anticipated opening of the PMPD Community Garden - the project has been overwhelmingly received by the community.



VOLUNTEERS MAKE A DIFFERENCE

Sam Zacharias is one of our many valuable volunteers who spend their time assisting in the department's community programs. Volunteers are recruited to assist in the following programs:

- ♦ Community Patrol
- ♦ Bike Patrol
- ♦ Community Police Office



Integrity Courage Trust and Respect

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COMMUNITY EVENTS



Cst. West and police dog Sabre attend many elementary school talks and department tours. Cst West and Sabre put on demonstrations and speak with children about various topics. Sabre's presence at community events is always the highlight for kids and ... adults alike!

PINK SHIRT DAY

The last day in February is known as **Anti-Bullying Day** in Canada. This year on February 28th members of the Police Department wore pink shirts and bracelets to symbolize their stand against bullying.





2013 HERITAGE CUP



Heritage Woods Secondary vs. the Port Moody Police Department in the Annual Heritage Cup game. Result—Heritage wins! (...again)..



Cst. Jenn Ohashi proudly running with the flame of hope, alongside PMPD members & others participating in the 2013 Law Enforcement Torch Run. The run raises awareness and funds for Special Olympics BC.



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Celebrating 100 years in 2013